

Publications

New York Hotel's Policy Against Negative Online Reviews Backfires

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Whitney Gibson, the leader of the firm's internet defamation group, and Jordan Cohen, an associate in the internet defamation group, co-authored an article for *Travel Law Quarterly* titled "New York Hotel's Policy Against Negative Online Reviews Backfires."

The article highlighted the backlash that a New York "boutique hotel" faced when its policy fining guests for negative online reviews became public and the lessons that hospitality industry leaders can learn from the incident.

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